

Dear Texas Chapter of the Paralyzed Veterans of America,

The Department of Veterans Affairs (VA) is committed to the safety of Veterans and VA employees and has implemented an aggressive public health response to protect and care for Veterans in the face of this emerging health risk. Due to an abundance of caution with the Coronavirus (COVID-19) pandemic, the Veterans Benefits Administration (VBA) Regional Offices will be closed to the public starting March 19.

Regional Offices will remain open, but will no longer accept walk-ins for claims assistance, scheduled appointments, and counseling and other in-person services. The decision protects our older Veterans and those with underlying medical conditions as well as VA employees. **Veterans in the Houston VA Regional Office jurisdiction can** continue to get information about benefits or file a claim for benefits by emailing Senior National Service Officer Gregory T. Treacy at gregoryt@pva.org.

VBA benefits and services provided to Veterans, families, and survivors will continue to be delivered throughout the duration of COVID-19 impacts. Please continue to check the VA website at www.va.gov for VA, VA Regional Office, and VA Medical Center updates. You also may follow PVA updates on [Facebook](#) and [Twitter](#).

We at Paralyzed Veterans of America (PVA) share the same commitment to the safety of our Nation's Veterans, our staff as well as VA employees. We must also adhere to VA policies and therefore our office is closed to the public effective March 19, 2020.

Our services to you will continue and therefore if you need assistance you may reach us at (713) 383-2727 - Office Phone and/or my email address above.

Thank you for your understanding during this time as we strive to continue providing the services you depend on through alternative means.

Your friendly neighborhood Senior National Service Officer,

Greg